



Janet Moore Strategic Procurement Manager
East Cheshire NHS Trust



A modern well equipped fleet of vehicles

Logistics play a vital role in the smooth running of a modern health service. ERS Medical are experts in the field and since the formation of the enlarged East Cheshire NHS Trust (ECT) on 1st April 2011 the specialist provider has been relied on to keep things moving while making savings for the Trust.

Evolving to meet demand

ERS Medical's tender agreements were originally made with Cheshire East Community Health and Central and Eastern Cheshire PCT. Importantly with the management of the tenders having transferred to ECT, the service has been uninterrupted and so the Trust has been able to concentrate on the core business of providing healthcare.

“ERS Medical have a complete understanding of our needs, they are flexible and fast to respond.”

Janet Moore
Strategic Procurement Manager
East Cheshire NHS Trust

For Janet Moore getting the service level correct is as important as getting the price right and knowing that the system won't let her down.

It is a complex operation that extends into the many community clinics and hospitals, GP practices and regional acute sites as well as into patients' homes.

“The service is fully embedded into ECT and delivers complete reliability.”

To service the contract ERS Medical operates a fleet of specialist vehicles which includes ambulances and wheelchair capable taxis. The service is wide reaching to include a scheduled courier and mail service for next day delivery, or consolidated and franked so the Trust benefits from volume discounts. ERS Medical also takes care of the safe collection and disposal of healthcare waste and makes sure the service is compliant with legislation.

“By coordinating a full for empty exchange service for sharps containers, and post bags while on route, we can eliminate expensive duplicated journeys.”

Of course not everything can work to a timetable but with a flexible approach ERS Medical provides a Patient Transport Service both within the community and for the out-of-hours discharge of patients from hospital. On top of that fully trained staff drive and accompany GPs on their out-of-hours calls, while office staff are on hand to back-up the trust and handle in-coming calls when needed.

FACTS 'N STATS

6000

Out-of-hours GP journeys per annum

116

Tonnes of healthcare waste disposed of per annum

141

Locations served by ERS Medical for ECT

Driven by Patient Care

To find out more about our services please contact:

0333 240 4999

info@ersmedical.co.uk

www.ersmedical.co.uk